



When will Little Acres open?

Little Acres will be open from the **23rd November 2023!**

What are the opening times at Little Acres?

Swing by any day of the week between **8:00 am and 7:00 pm**—Monday through Sunday!

What activities are waiting for us?

- **Theater Room:** Children under 11 years can watch a movie every two hours starting at 9 am.
- **Soft Playroom:** Children 7 years and under can play in the Kids Club Play Area with a fun Ball Pool and our wild jungle corner.
- **Reading Corner:** Get lost in a book under our enchanting Tree Library.
- **Party Room:** Create some core memories in our Party Room, perfect for Birthdays and Private events.

Are there any age limits in place at Little Acres?

- The **Children's Club Play Area** is for **children aged 7 and under**.
- **Children aged 11 and under** can enjoy a movie in the **Theatre Room**.

Can grown-ups join the fun?

For the littlest ones (5 years and below), **parents, guardians, or nannies are a must!** And hey, we've got a comfy spot in the Children's Club Play Area just for you to relax.

We can't wait! How soon can we book our spot?

Get your racing shoes ready; we operate on a **first-come, first-served basis** here at Little Acres!





How do we pay for Little Acres?

Pay at the reception desk when you arrive and let the adventure begin.

Can you tell me about the team you have at Little Acres?

Our fantastic staff are **certified Children's Attendants**.

How many team members are looking out for our little adventurers?

There are **always 2-3 Children's Attendants** making sure your little acres have a great time in the safest way possible.

How long can we leave our children at Little Acres?

We offer three packages. Enjoy Little Acres for **90 minutes, 3 hours,** or for the **full day** with our 'Unlimited Play Day' package.

Can we leave children with a nanny?

Approval is required from parents, and then the fun is on!

Can someone else pick up our children after playtime?

Absolutely! We do **require approval** from parents first.

What if we're late for pickup?

A **delay longer than 15 minutes results in add on fees.** Help our fantastic team by arriving on time—thanks a bunch.

How many children can enjoy Little Acres at the same time?

We've got room for **30** little ones –let the adventure begin!

Is food part of the deal, or should we pack lunch?

No outside food is allowed, but we've got a delicious Dedicated Menu that'll keep both adults and children smiling.





Can children explore outdoor areas under your staff's watchful eye?
Yes! Book an **all-in-family pass** for access to our fun outdoor areas.

Can we throw a private party at Little Acres?

- Absolutely! We offer several **Private Hire packages** with birthday parties running for 3 hours.
- **Minimum of 12** little ones per booking and with **exclusive hire for 19 or more** party animals.
- A **50% deposit secures your date**, and we operate a **14-day Cancellation Policy** (after that, the deposit is non-refundable).
- Got a question about Food and Beverages? They're sold separately, but members get a 25% discount!

How does Little Acres make sure children with Special Needs such as Autism are having fun, too?

A familiar face is always nice so **parents or guardians are a must!** Children of Determination can enjoy Little Acres at a **15% discounted rate**.

If someone gets hurt, what procedures do you have in place?

A First Aider and parent or guardian will be contacted immediately.

How do I stay updated on events and promotions at Little Acres?

Subscribe to our newsletter or follow us on social media @yasacresgcc

